

LouAnn Brindle '99, MSN, RN

Director, Medical Staff Services/Graduate

Medical Education

UPMC Passavant

LouAnn Brindle '99 is the director of medical staff services and graduate medical education at UPMC Passavant.

For 20 years in this position, Ms. Brindle has provided executive oversight to departmental activities to ensure quality in conducting, maintaining and communicating physician and allied health

credentialing, privileging and primary source verifications. She serves as the leader of the department and manages others to advance the quality of practitioners and patient safety of the facility. The position serves as an essential link between the medical staff, administration and board with the coordination of credentialing information flow. As a medical services professional, she and her department serve as the gatekeepers to patient safety at UPMC Passavant.

As a volunteer Ms. Brindle has served on the National Association Medical Staff Services Board, the Pennsylvania Association Medical Staff Services Board, Treasure House Fashions Board, the La Roche College Alumni Executive Board, Treesdale Country Club, National Ataxia Society, Passavant Hospital Foundation, North Allegheny Tiger Pride Football Association Board and St. John Neumann Catholic Church.

"When I volunteer with my family, coworkers, colleagues and friends in my community, I can see how putting all our resources together can make a difference. Volunteerism can spark change in ways unimagined," she said. "Volunteering has provided me with ways to find inspiration and life-changing experiences."

A certified professional credentialing specialist, Ms. Brindle obtained her bachelor's degree in nursing from La Roche in 1999 and her MSN in nursing administration from Waynesburg University in 2013. She received the Passavant Hospital Foundation Legacy Award in 2016.

She said, "When I was looking to complete my BSN, I was working in Oakland with three children very active in sports. La Roche met my needs on several levels: reputation, the quality of education and the professors, flexibility in scheduling and proximity to home."